

CERN Alumni Email Forwarding Service

Terms and Conditions

The CERN Alumni email forwarding service (“the Service”) provides CERN Alumni with a visible, lasting connection to CERN (“CERN” or “the Organization”) by means of an Alumni forwarding email address which will automatically forward incoming messages.

All registered CERN Alumni may subscribe to the Service.

These terms and conditions apply to all subscribers to the Service (“Subscribers” or “you”). By subscribing for and using the Service, you agree to be bound by them; in the event that they are revised, your ongoing consent will be sought.

Subscribing for the Service

Prior to subscribing for the Service, you should familiarise yourself with the terms of CERN [Operational Circular No.5](#) and the CERN [Code of Conduct](#). You are required to comply, inter alia, with the relevant provisions of these documents whenever you use the Service.

Messages directed to your Alumni forwarding email address will be forwarded to the external email address you provided upon registration as a CERN Alumni. To ensure continuity, this external email address must be kept up-to-date.

You can cancel your subscription to the Service at any time and for any reason.

To do so, please visit

<https://account.cern.ch/account/Externals/ManageAccount.aspx>.

Use of your Alumni forwarding email address

Your Alumni forwarding email address is intended for personal correspondence only.

You shall not use your Alumni forwarding email address in a manner that misrepresents your association with CERN; could cause prejudice to the Organization; or, implies its endorsement of you, your activities or the content of your message.

In particular, you shall not use your Alumni forwarding email address to:

- engage in political, commercial and/or profit-making activities;
- engage in any activity that exploits, harms, or threatens to harm anyone;
- make improper or malicious use of CERN’s computing facilities or jeopardize computer security at CERN (e.g., in circumventing any restrictions on access to or availability of the Service or causing material and/or moral damage to the Organization or serious problems for users of the Organization’s facilities); or,

- violate any applicable laws.

Frequency of contact

CERN will contact you periodically via your Alumni forwarding email address with information related to the Organization or its Alumni programme.

CERN may also contact you to confirm the continued validity of your external email address.

Spam Filtering

Messages that have been identified by the CERN spam filter as likely to be spam will not be forwarded. As these messages will be discarded, there is a small possibility that genuine messages could be erroneously affected.

CERN will make best efforts but cannot guarantee that every spam message will be identified or that non-spam messages will not be deleted.

Suspension or withdrawal of Service

CERN reserves the right to suspend the Service for, or withdraw it from, all or groups of Subscribers upon reasonable notice.

At its sole discretion, and with immediate effect, CERN may suspend or withdraw access to the Service from an individual Subscriber, in the event that:

- the Subscriber's external email address becomes invalid or rejects CERN forwarded mail;
- the Subscriber's Alumni forwarding email address attracts an unreasonably large volume of email; or,
- the Subscriber has violated one or more of these terms and conditions.

Privacy

Your privacy is important to the Organization. Please read the CERN Data Privacy Protection Statement as well as the [CERN Alumni Programme Privacy Notice](#) which describes the types of data collected from you and how it is used.

When investigating alleged violations of these terms and conditions, or upon reasonable request from a national authority, CERN reserves the right to review and, as applicable, share your activities and data.

CERN will not otherwise share, transfer or sell your Alumni forwarding email address to any third party.

Limitation of responsibility

Although CERN has taken care to set up the Service and offers it in good faith, it is made available to you on an "as is" basis, without warranty. Should you choose to use the Service, you do so at your own risk and without liability on CERN's part.

CERN will, on a best efforts basis, seek to maintain the Service but is not responsible for its continuing availability or functionality. CERN cannot guarantee the privacy of emails sent via the Service. Accordingly, CERN advises that you do not rely on the Service for communications that are confidential in nature or that are operationally important, time-sensitive or of high-value.

CERN is not responsible for the content, size or frequency of the messages that it forwards, nor for any damage, inconvenience or distress caused by or resulting from forwarded messages.

CERN does not undertake to investigate cases of non-receipt or non-delivery, either in respect of a Subscriber's Alumni forwarding email address or external email address and no correspondence will be entered into on this matter.

The Service is made available by the Organization free of charge. However, you are responsible for providing all connections, plans, and/or equipment needed to use the Service and for all related costs.

Terms and conditions last updated on 30 May 2017.